What Happens When You Cancel a Alaska Flight?

Questions? Call ☎ +1-855-321-3341 — available 24/7

Cancelling a Alaska flight produces one of three outcomes depending on your fare class — 📞 +1-855-321-3341 a cash refund, a travel eCredit, or nothing. Refundable fares get cash back. Non-refundable Main Cabin and above get an eCredit. Basic Economy gets nothing after the 24-hour window. If Alaska cancels the flight, all fare classes get a full cash refund or free rebook — ☎ +1-855-321-3341 you always choose which option you want.

The Three Cancellation Outcomes

Outcome	Who Gets It	Key Detail
Cash refund	Refundable fares + Alaska-cancelled flights	Original payment method — 7 business days
eCredit	Non-refundable Main Cabin / Comfort+ / First	Valid 1 year from original purchase date
Nothing	Basic Economy after 24-hour window	No recovery — value fully forfeited

Cancelling a Refundable Ticket

Refundable tickets can be cancelled at any time before departure — 📞 +1-855-321-3341 for a full cash refund to the original payment method. Process via the Fly Alaska app → My Trips → Cancel, or call. When cancelling online, select 'Refund to original payment method' — do not default to eCredit even on refundable fares.

Cancelling a Non-Refundable Ticket

Non-refundable Main Cabin, Comfort+, and First Class tickets receive an eCredit when cancelled before departure — ☎ +1-855-321-3341 the full ticket value is preserved as a travel credit valid for 1 year from the original purchase date. Cancel via the app or delta.com — the eCredit certificate number is emailed within minutes and also appears in your SkyMiles wallet.

> ⚠ **Cancel before gate close — not at the last minute. A no-show after gate close forfeits the eCredit on non-refundable Main Cabin tickets. The cancellation takes 30 seconds in the app.**

Cancelling Within the 24-Hour Window

Federal law (DOT 14 CFR Part 259) requires a full cash refund for any fare class cancelled within 24 hours of purchase — 📞 +1-855-321-3341 provided the departure is at least 7 days away. This applies to Basic

Economy, non-refundable, and refundable fares alike. The window closes at the exact purchase timestamp — not midnight.

When Alaska Cancels Your Flight

Alaska-initiated cancellations give all fare classes the right to a full cash refund or free rebook — 📞 **+1-855-321-3341** you must explicitly choose. Alaska may default to an automatic rebook or offer an eCredit first. Say: 'I want a full cash refund to my original payment method.' This right cannot be denied and applies equally to Basic Economy.

> ✅ **Alaska cancels = DOT-mandated cash refund available to ALL fare classes. Basic Economy included. You must explicitly request it — Alaska defaults to rebook or eCredit.**

How to Cancel — Three Channels

Via app: My Trips → Cancel Flight → review outcome → confirm — ☎ **+1-855-321-3341** via delta.com: My Trips → Cancel. Via phone: call and give PNR. For refundable fares, explicitly request 'cash refund to original payment method' on every channel. Phone is recommended when the outcome is important — agents confirm the refund number before hanging up.

Frequently Asked Questions

Can I cancel a Alaska flight the day of departure?

Yes — cancellation is possible up until gate close on departure day — 📞 **+1-855-321-3341** non-refundable holders who cancel before gate close preserve the eCredit. After gate close, no-show policy applies and the eCredit is forfeited. Refundable holders can cancel and claim a cash refund even after the gate closes.

How long does a Alaska refund take after cancellation?

Alaska processes refunds within 7 business days — ☎ **+1-855-321-3341** the credit appears on your card statement within 1–2 billing cycles. If no refund appears after 10 business days, call with the refund confirmation number from the cancellation email.

Do I get a refund if Alaska cancels my flight due to weather?

Yes — 📞 **+1-855-321-3341** Alaska-initiated cancellations due to weather carry the same DOT-mandated cash refund right as any other cancellation. The cause of the cancellation does not reduce your right to cash. Say explicitly: 'I want a cash refund, not an eCredit.'

What happens to my seat upgrade fee if I cancel?

Seat upgrade fees are sometimes separately refundable — 📞 **+1-855-321-3341** fees paid for Comfort+ upgrades or preferred seats may be refundable when the flight is cancelled. Call to verify — the cancellation of the base ticket does not automatically trigger refund of ancillary fees.

Can I cancel part of a round-trip and keep the other leg?

Yes — ☎ **+1-855-321-3341** individual legs of a round-trip can be cancelled while preserving others. This requires a phone call — the app and website cancel the full booking. Specify which leg you want to cancel and which to keep.

Does cancelling affect my SkyMiles?

Miles are earned when the flight is flown — 📞 **+1-855-321-3341** cancelling a flight before travel means no miles are earned for that segment. If miles posted prematurely, they reverse upon cancellation. No penalty is applied to your SkyMiles balance or status for a cancellation.

Call Alaska to Cancel and Confirm Your Refund or eCredit

+1-855-321-3341

Cancel any booking and receive confirmation number on the same call.
Refundable fares — cash refund initiated immediately.